

Membership Clause

AMBASSADOR CLUB	AMBASSADOR PLUS CLUB	
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Article 1. Purpose

The objective of these terms is to set forth the basic items related to the registration qualifications and procedure for services provided to the Ambassador Plus member ("Member") by the Ambassador Hotel Group (THE AMBASSADOR SEOUL, Gyeongwonjae Ambassador Incheon, Grand Mercure Ambassador Changwon, Novotel Ambassador Daegu, Ibis Styles Ambassador Seoul Gangnam, Ibis Styles Ambassador Seoul Myeongdong, Ibis Ambassador Seoul Myeongdong, Ibis Ambassador Seoul Insadong, Ibis Ambassador Suwon, Ibis Ambassador Busan, Ibis Ambassador Busan Haeundae, Ibis Budget Ambassador Busan Haeundae are collectively referred to as "Hotel" hereinafter).

Article 2. Terms' effectiveness and changes

- ① The present terms are in effect when announced or relayed to the Member during his or her new registration or re-registration by electronic mail or other means.
- ② The Hotel can change the contents of these terms; as with Section 1 above, they are in effect when announced or relayed to the Member.

Article 3. Business

- ① The management right for the present Member Services provided is held by the Hotel.
- ② The Hotel may use separate service companies for the Service management of a Member.

Article 4. Member registration

- ① Members who wish to use the present Service should undergo the fixed registration procedure set by the Hotel and, after payment of the annual membership fee, receive the membership card by completing the registration on the Member list.
- ② All information in the registration documents are assumed to be true. Any Member who does not enter his/her real name or who enters invalid information will not receive legal protection from the Hotel and may experience service restrictions.
- ③ The Member must abide by the terms set forth by the Ambassador Plus service.

Article 5. Classification of new members and renewed members

A newly registered customer is assumed to be a new member if renewal occurs one month after the expiry date.

- ① New member: A member who has paid the annual fee for the first time for this service or a member who has re-registered one month after the expiry date.
- ② New member: A member who has paid the annual fee for the first time for this service or a member who has re-registered one month after the expiry date.
- ③ The benefits of a new and renewed member may differ depending on the hotel's decisions.

Article 6. Membership cards and usage fee payments

- ① The 'hotel' will issue a membership within 10 days of completing registration (excluding weekends and holidays).
- ② No one other than the member may use the card.
- ③ If the member wishes get a card re-issued due to loss or damage, the club manager must be notified and a membership card re-issued by following the re-issue application procedure.
- ④ Responsibility for all inconveniences occurring before notification of loss belongs to the member.
- ⑤ Discounts and other services are offered only to the registered member in person, and corporations cannot apply for membership.

Article 7. Membership service provisions and use

- ① The expiry period for the membership service and card is one year from the date of payment.
- ② When the member is using membership services or using hotels and partner businesses of the hotels, the membership card must be shown to receive member privileges.
- ③ The membership card can only be used by the member in person and cannot be lent or delegated to other people.

Article 8. Member coupon use

- ① Coupons provided for the benefit of this membership service can be used for and by the hotel.
- ② Member coupons can be delegated.
- ③ No coupons are re-issued in the event of loss, damage, or theft.
- ④ There may be restrictions on coupon use and membership benefits for some businesses and promotions.
- ⑤ Coupons can only be used within their expiry period.

Article 9. Member information change

The member has a duty to notify the hotel in the event of change in registered information and the hotel holds no responsibility for inconveniences resulting from the failure to do so.

Article 10. Hotel use

The hotel has the authority to put into effect changes, adjustments, and implementations of new terms after notifying the member if there is a valid reason to change, adjust, or implement new terms of use.

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Article 11. Loss of membership qualifications

The hotel can suspend or terminate membership qualifications in the below cases and, in the event of suspension or termination, the paid annual fees are not refunded.

- ① If the application form was filled out with false information.
- ② If the membership card was used for inappropriate purposes (e.g., after registering for a membership card, the member profited by selling the free coupons, etc.)
- ③ If the member has violated these terms.
- ④ If the member disturbs the normal operations of the hotel.

Article 12. Withdrawal and refund

If the member wishes to withdraw from membership, it must occur within one month of registering, and the membership card and coupon book provided must not have been used. In this case, a full refund is possible. However, if the member withdraws membership under conditions other than the above, a refund is not possible.

Article 13. Adjustment of registration fee

The annual fee of this service may be adjusted annually after price assessment based on the increase in utility costs, prices, and other economic factors.

Article 14. Privacy protection

- ① The hotel abides by the privacy protection policy set by the related legislation and hotel in order to protect the users' privacy, including registered user information. The hotel is not responsible for any information exposed due to the fault of the user.
- ② The hotel can maintain a separate privacy policy in order to protect members' private information.
- ③ The hotel uses collected personal information only in the categories stated in the Collection, Provision, and Use of Personal Information Agreement as consented to by the member, for the optimization of member services, customer target marketing for a more active service, etc.
- ④ Other items related to privacy protection is available on the homepage.

Article 15. Revision

The hotel can revise the terms of use if its necessity has been validated for the proper operation of member services, and the effects of revision apply to all members under this contract.

Article 16. Court of jurisdiction

The Seoul Central District Court is designated as the court of jurisdiction in the event of a dispute or lawsuit regarding contract rights and duties.

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